

CESI has following Policies and Procedures in place. These policies and procedures are used by CESI in its day to day operation and implementation of its activities.

CESI POLICY DOCUMENTS

A-Z

- 1. Adults Safeguarding Policy**
- 2. Business plan**
- 3. Complaints Policy**
- 4. Confidentiality Policy**
- 5. Customer satisfaction policy**
- 6. Data Protection Policy**
- 7. Discipline, Dismissal and Grievance Policy**
- 8. Equal Opportunities Policy**
- 9. Financial Procedures**
- 10. Health and Safety Policy**
- 11. IT Usage Policy**
- 12. Monitoring Policy**
- 13. Quality Assurance Policy**
- 14. Recruitment and Selection Policy-Contracts of employment**
- 15. Risk management**
- 16. Staff Handbook**
- 17. Training and Development Policy**
- 18. Trustee Code of Conduct**
- 19. Volunteer Policy**
- 20. Whistle blowing**